



HealthFirst

MEDICAL CLINIC



Intro

Demographics

Appointments

Waiting time

Slot Usage

Overtime

End

Business Intelligence Report
prepared by: Jessica Sato & Korynne Ong

Demographics

Total

Before 2023

After 2023

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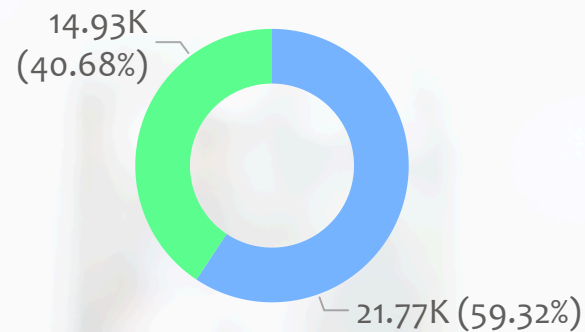
Overtime

End

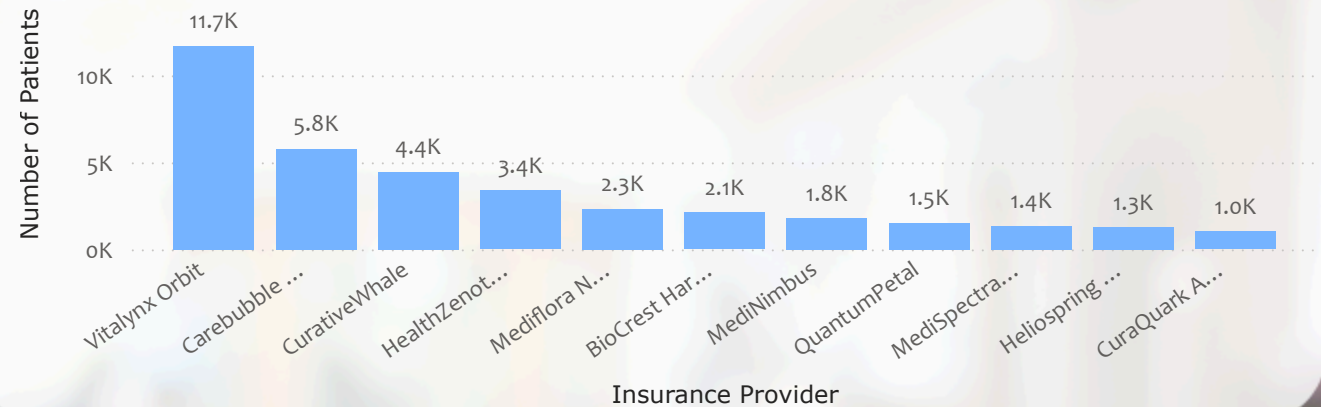


Number of Patients by Gender

Gender ● Female ● Male



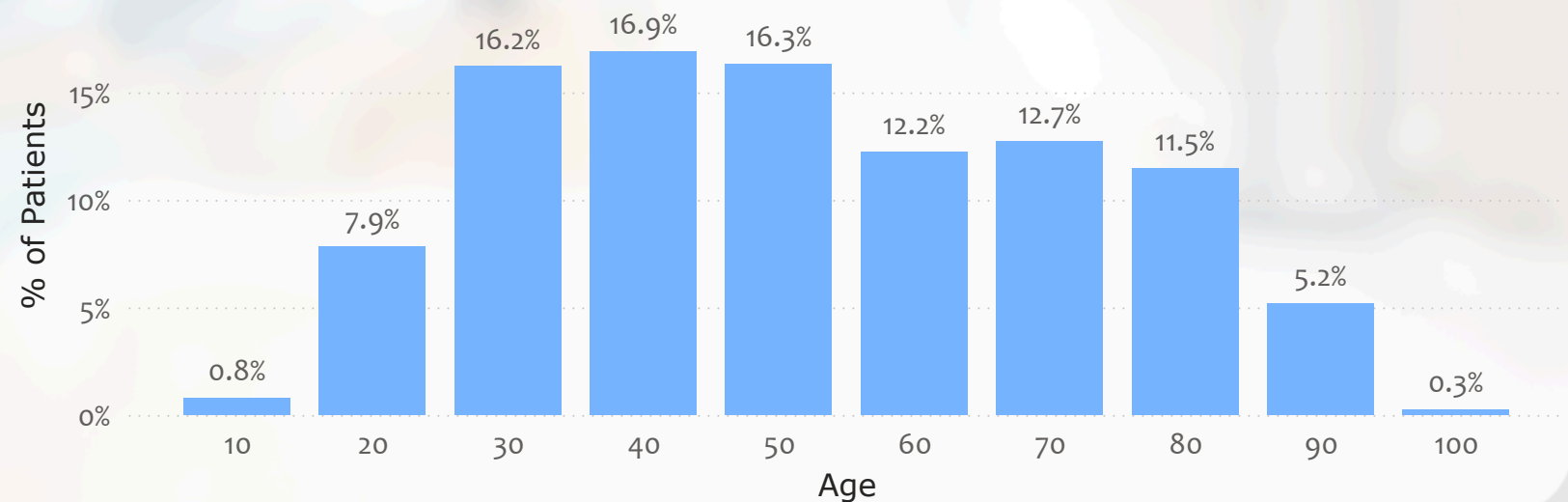
Number of Patients by Insurance Provider



Insurance Provider

- ☐ BioCrest Harmony
- ☐ Carebubble Spectrum
- ☐ CuraQuark Alliance
- ☐ CurativeWhale
- ☐ HealthZenotron
- ☐ Heliospring Vital
- ☐ Mediflora Nexus
- ☐ MediNimbus

Distribution of Patients by Age



Cancelled Appointments

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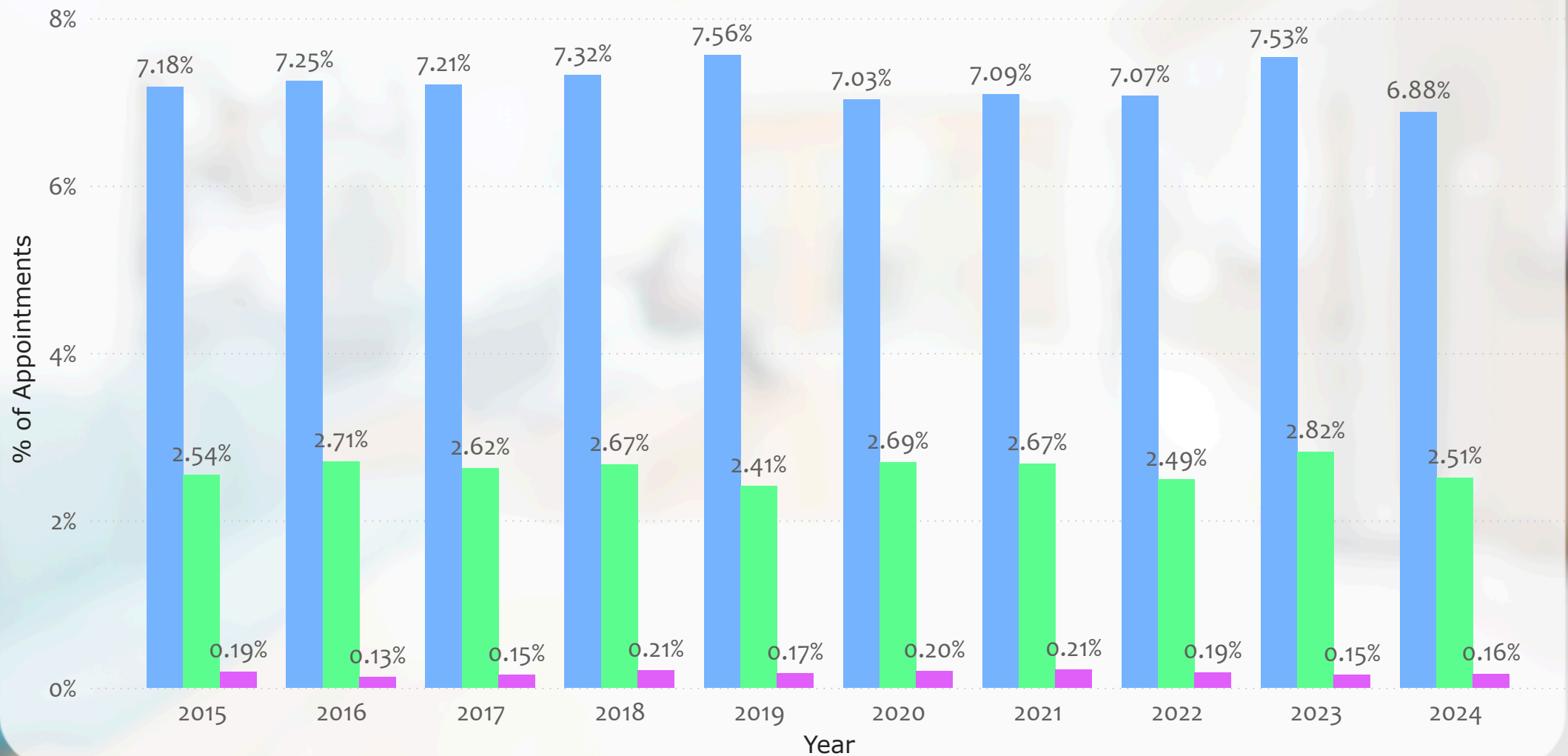
Overtime

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% of Appointments by Year and Status

Status ● cancelled ● did not attend ● unknown



Waiting time

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Average of Waiting Time (minutes) by Month



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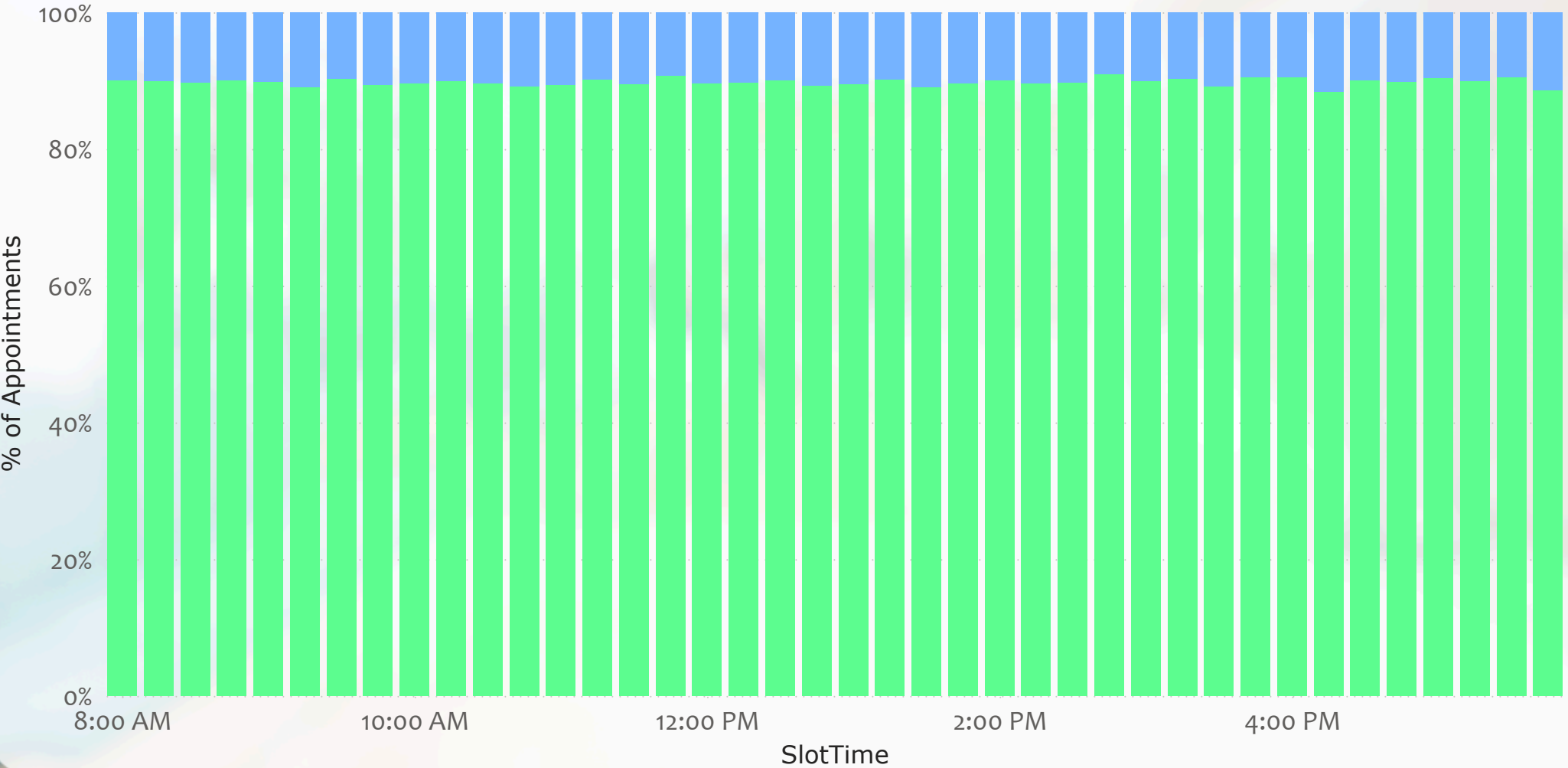
Overtime

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% of Appointments by SlotTime and Availability

Availability ● Booked ● Available



Overtime

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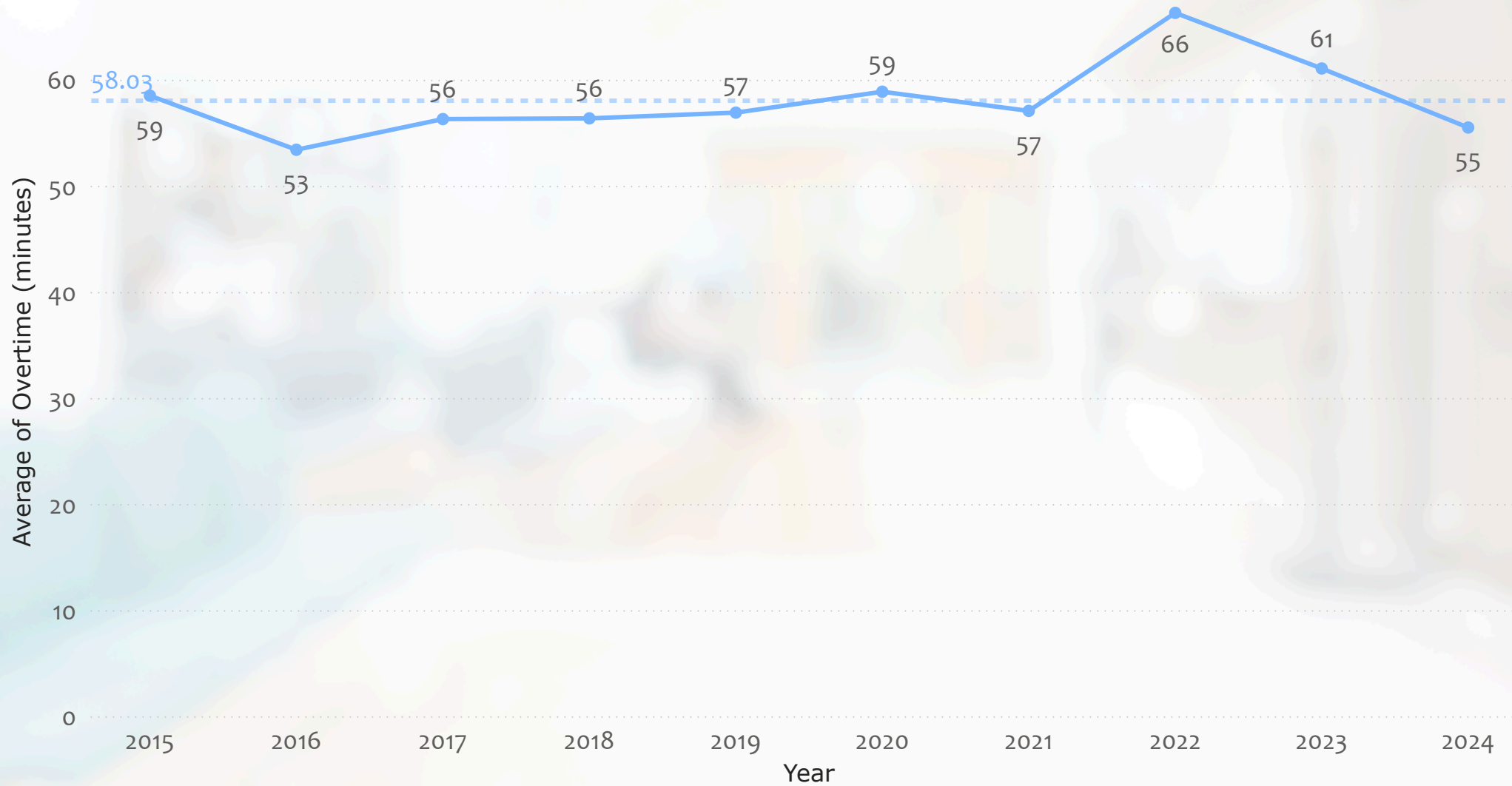
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Average of Overtime (minutes) by Year





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